



Leading Law Firm Ensures Safety and Security of its Clients and Staff with HiveWatch's vGSOC

AT A GLANCE

Challenges

Relocated to a new office building with no security system installed

Required 24/7 monitoring of the building including alarms, video and ongoing protection

Benefits

HiveWatch delivered an end-to-end security platform

Comprehensive training, management of assets, security system monitoring and alarm management

Real-time intelligence

Layered approach to security

THE CUSTOMER

In an increasingly sophisticated business environment, clients need law firms that have the experience and depth to handle significant matters. This leading law firm in California is staffed by attorneys who offer diverse legal, business and governmental backgrounds. Its practice areas are focused on specific legal disciplines, but the firm also has teams that are equipped to address the needs of particular industries, including healthcare, banking and finance, gaming, environmental, manufacturing, governmental, pharmaceutical and telecommunications.

THE CHALLENGE

When the law firm relocated its corporate headquarters to a new building three years ago, founding partners knew they would need to invest in technology, education, and services to ensure top-tier security and security measures. It had previously worked in a space in which security was managed centrally across the building but now it had to develop its own program. Stakeholders were not only interested in managing access to the facility, it also wanted to ensure that alarms, video, and security operations were managed by experts to ensure continued protection across physical and network infrastructure.

As they were evaluating options, the management team quickly realized that they were not interested in building their own security team from scratch. Rather, they wanted to work with an expert team that could quickly bring their efforts up to par. After speaking to HiveWatch, they provided an overview of what a robust security effort should entail, and the firm quickly identified a plan.

“HiveWatch provided us with the expertise we needed to quickly determine what our security efforts should entail,” the founding partner said. “The entire team are experts in what they do, they understand the changing risk landscape, are experienced and proactive, and therefore, were the ideal choice to support our efforts.”



“HiveWatch has gone above and beyond to help us ensure the safety and security of our facility”

THE SOLUTION

The corporation utilized HiveWatch's Virtual GSOC (vGSOC) to deliver a managed service security system that provided training, risk assessments, security system monitoring, alarm management, and more. The vGSOC is a unique managed service operations and risk mitigation center, offering companies the opportunity to benefit from a mission-critical security program without investing significant capital, allocating real estate, administering technology, or managing a comprehensive operation. HiveWatch's vGSOC uses state-of-the-art tools to protect a company's people, assets, and brand, providing actionable intelligence in real-time through a service-based security program model.

While HiveWatch's vGSOC offers a wide range of services and solutions, the organization opted for a layered approach to security – one that incorporated monitoring services, crisis training, and remote SOC support. The training was rolled out in stages, first to the law firm's leadership team and then to managers and employees. Employees continuously learn how to deal with potential security issues, de-escalation techniques, and how to respond in an active shooter incident.

HiveWatch's vGSOC operates as the legal team's security operations center from its El Segundo, CA facility along with educating and training staff. The SOC is online 24/7, allowing operators to coordinate with the alarm company, provide information and assistance for any security concerns or questions, and handle emergency mass communications and responses for the firm.

HiveWatch's Virtual GSOC (vGSOC) is a GSOC as-a-service.

The vGSOC uses HiveWatch's own in-house state-of-the-art GSOC, software, and trained team to service organizations with limited security resources, or those looking to make changes/transitions to their existing programs. The HiveWatch team can help design and implement a custom program to complement the individual needs of our customers.



HiveWatch