

# HiveWatch Command Center

Core functionality (without device connectivity) delivers efficiency, streamlines response, and scales when you're ready



HiveWatch

Modern security teams are responsible for managing dozens of applications, documents, vital information, and functions, which can result in inconsistency and inefficiencies.

The **HiveWatch Command Center** standalone platform without device connectivity solves these challenges and dramatically increases efficiency across your team. The platform streamlines communication with guard resources, centralizes the storage of standard operating procedures, optimizes incident workflows, and much, much more.

The best part? When you're ready to add in video and access control devices, **the platform can be easily scaled to fit the growing needs of your business.**

“ With HiveWatch, our security team can now **tap into far more intelligence** to prepare our global organization to manage enterprise risk. And we are well-positioned to **address risks more proactively.** ”

## HiveWatch Command Center Features Include:

- SOP repository
- Guard-to-operator communications
- Manual incident creation from GSOC OS
- Guard Mobile application
- Guard-created incidents
- Optimized incident workflow
- Global facilities overview
- Site snapshots (shown here 🖱️)
- Emergency Communications Services\*
- Guard Tours\*
- Case Management\*
- Data-driven security program insights

**Supervisor**  
(555) 467-8963

**Kover**  
(555) 895-8904

**HiveWatch Leadership**

**Slack Communication**

**Site Snapshot**  
HQ: Suite 1000  
Facility Type: Building Floor

100 N Pacific Coast Hwy  
El Segundo, 90245

**100 Emergency (EMS)**

Police/Fire/Ems (Emergency)	911
Police (Emergency)	(310) 542-2200
Police (Non-Emergency)	(310) 542-2200
Fire Department (Non-emergency)	(310) 524-2395

**100 Nearest Hospitals:**

Torrance Memorial Urgent Care (0.3 mi)	(310) 517-7010
Kaiser Manhattan Beach (2.8 mi)	(833) 574-2273

**100 Utilities**

Power (Electric/Gas)   Pacific Gas & Electric (PG&E)	(800) 743-5000
Water   City of El Segundo	(310) 524-2745
Waste/Refuse   EDCC El Segundo	(310) 540-2977

**GSOC Primary**  
Sam White  
sam@hivewatch.com

**Slack Channels**  
public: #the-hive-place  
GSS: #hiv-hivewatch

**GSOC AUS Leadership Escalation**

<b>Primary</b>	Gerl Hall (555) 506-5225
<b>Secondary</b>	Sam White (555) 318-6752
<b>Tertiary (Enterprise Sites)</b>	Heath Ledger (555) 900-0900

**CREW Facilities Escalation**

<b>After 5pm and Weekends</b>	GSOC Lab (424) 317-5994
<b>Facilities Manager CBRE</b>	Sam White (555) 506-5225
<b>Secondary</b>	Gerl Hall (555) 506-5225
<b>Facilities Manager</b>	Heath Ledger (555) 900-0900
<b>M-F 9am-5pm</b>	CBRE Head of Lab: Sam White (555) 318-6752 Note: Submit Ticket via <a href="mailto:help@hivewatch.com">help@hivewatch.com</a>

\* Extra costs associated