HiveWatch® GSOC Operating System

CONNECT DISPARATE TECHNOLOGIES

Bring disparate systems, such as access control, video, and threat intelligence, into a single, easy-to-use platform that reduces false alarms for more proactive security.
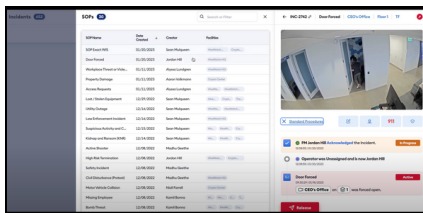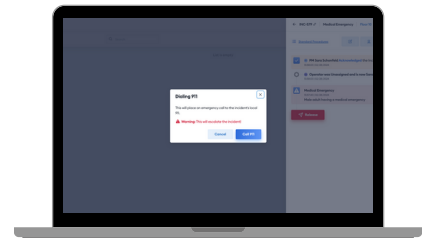

COMMUNICATE WITH FIELD RESOURCES

Facilitate two-way communication from the GSOC to field resources to share data and information, create manual incidents, conduct Guard Tours, and better inform response through the **Guard Mobile App**.

LOCALIZED EMERGENCY RESPONSE

Directly contact local 911 or emergency services, automatically routed by incident location, to reduce response time during an emergency.
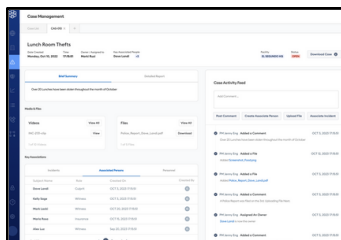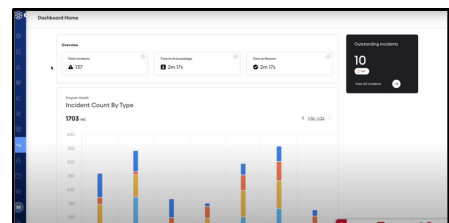

CENTRALIZE CRITICAL INFORMATION

Easily store and access Standard Operating Procedures (SOPs), site snap shots, and data logs about specific incidents for streamlined incident/case management.

COLLECT DATA AND INSIGHTS

Make more informed decisions about staffing and resources using the program dashboard, which measures time to resolve, time to acknowledge, performance trends, incident types, and much more.

INCIDENT WORKFLOW AND MANAGEMENT

SOPs guide operator response, while operators can manage incidents, collect real-time info and data, and export cases and incidents for investigations.