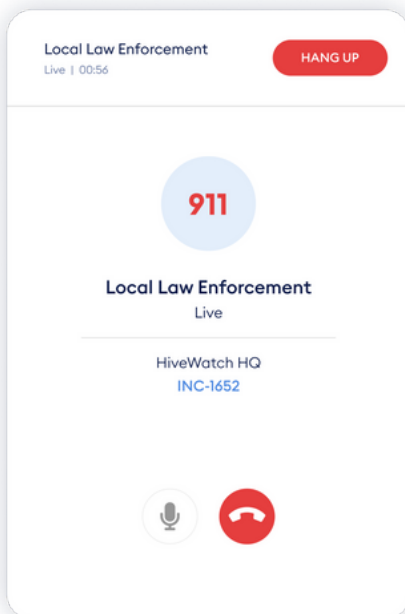
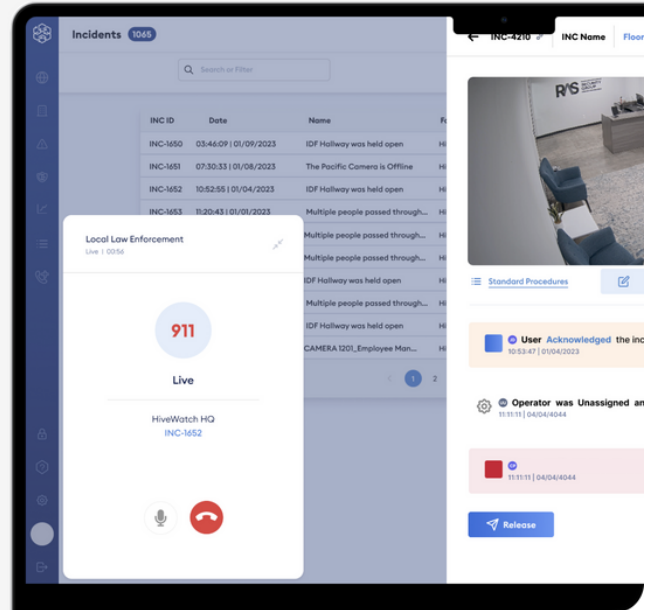




Emergency Services Communication

Emergency Services Communication is an add-on feature that gives operators the ability to directly call local 911 dispatch, relative to where an incident is happening, all within the HiveWatch platform.



Features and benefits

- A configurable call-back number for emergency services in case of disconnection.
 - HiveWatch automatically routes the call based on the incident address. Call appears as if operator is calling from the location where the incident is taking place.
 - Access a historical log of emergency calls with the details (time of call, operator who initiated it, duration, facility where incident occurred).
-
- Option to call an emergency response number becomes available when an incident is created, whether automatically if your cameras or card readers are connected, or manually.
 - HiveWatch platform remains available for use while a call is in progress, making it easier to provide real-time information to the emergency response team.

